

Resonon, Inc. Privacy Policy

Last updated June 6th, 2018

Resonon Inc. has adopted this Privacy Policy to establish and maintain an adequate level of Personal Data privacy protection.

Collection and Use of Personal Information

Resonon collects voluntarily provided personal information via our website, phone or email for purposes of providing information about our products, selling our products to customers, providing technical support, or to access our site to download our software or data. This information may include: name, email address, company name, location, phone number, username, and password.

Right to Access/Correct Your Information

Resonon acknowledges that EU and Swiss individuals have the right to access the personal information that we maintain about them. An EU or Swiss individual who seeks to access, or who seeks to correct, amend, or delete inaccurate data should direct their query to privacy@resonon.com and can do so by phoning 406-586-3356, mailing (123 Commercial Drive Bozeman, MT 59715). We use this procedure to safeguard your information. To protect your privacy and security, we will take reasonable steps to verify your identity before granting access or making corrections. If requested to remove data, we will respond within a reasonable timeframe.

We will provide an individual opt-out or opt-in choice before we share your data with third parties other than our agents, or before we use it for a purpose other than which it was originally collected or subsequently authorized.

To limit the use and disclosure of your personal information, please submit a written request to privacy@resonon.com.

Sharing Personal Information With Third Parties

Resonon shares personal information with a third party when there is a specific request from an individual to be contacted for product information and that individual is located in an area serviced by one of our international distributors, in which case the distributor covering that area will be provided with the personal information in order to address the request for product information. In some cases of technical support involving third party vendors Resonon will provide the manufacturer of a component of the product purchased by an individual with that individual's personal information for the purpose of resolving the technical support issue. Resonon will also share personal information with a third party if it is compelled to do so via a lawful request by a public authority, including to meet national security or law enforcement requirements. For a list of our international distributors please visit <https://resonon.com/distributors.html>. In case of onward transfer to third parties of data of EU and Swiss individuals received pursuant to the EU-US Privacy Shield and Swiss-US Privacy Shield, as fully detailed below, Resonon is potentially liable.

EU-US AND SWISS-US PRIVACY SHIELD

Resonon complies with the EU-US Privacy Shield Framework and the Swiss-US Privacy Shield Framework as set forth by the US Department of Commerce regarding the collection, use, and retention of personal information from European Union member countries and Switzerland transferred to the United States pursuant to Privacy Shield. Resonon has certified that it adheres to the Privacy Shield Principles with respect to such data. If there is any conflict between the policies in this privacy policy and data subject rights under the Privacy Shield Principles, the Privacy Shield Principles shall govern. To learn more about the Privacy Shield program, and to view our certification page, please visit <https://www.privacyshield.gov/>

Resonon is subject to the investigatory and enforcement powers of the Federal Trade Commission (FTC.)

In compliance with the Privacy Shield Principles, Resonon commits to resolve complaints about your privacy and our collection or use of your personal information transferred to the United States pursuant to Privacy Shield. European Union and Swiss individuals with Privacy Shield inquiries or complaints should first contact Resonon at:

privacy@resonon.com

Resonon has further committed to refer unresolved privacy complaints under the Privacy Shield Principles to an independent dispute resolution mechanism, the BBB EU PRIVACY SHIELD, operated by the Council of Better Business Bureaus. If you do not receive timely acknowledgment of your complaint, or if your complaint is not satisfactorily addressed, please visit www.bbb.org/EU-privacy-shield/for-eu-consumers for more information and to file a complaint. This service is provided free of charge to you.

If your Privacy Shield complaint cannot be resolved through the above channels, under certain conditions, you may invoke binding arbitration for some residual claims not resolved by other redress mechanisms. See Privacy Shield Annex 1 at <https://www.privacyshield.gov/article?id=ANNEX-I-introduction>

Updates to Resonon's Privacy Policy

We occasionally update this Policy. When we do, we will also revise the "last updated" date at the beginning of the Policy. Your continued use of our Service after such changes will be subject to the then-current policy. We encourage you to periodically review this Policy to stay informed about how we collect, use, and disclose your information.